

- [I want to apply for registration](#)
 - [How to apply](#)
 - [Eligibility criteria and exclusions](#)
 - [Assessing your application](#)
 - [Conflicts of interest](#)
- [I'm a registered CHP](#)
 - [Annual reporting](#)
 - [Disclosure reporting](#)
 - [Change reporting](#)
 - [Suspension and revocation of registration](#)
- [About CHRA](#)
 - [What we do](#)
 - [Performance Standards and Guidelines](#)
 - [Guidance notes](#)
 - [The CHRA register](#)
 - [Disputes, complaints and appeals](#)

[Menu](#)

- [I want to apply for registration](#)
 - [I want to apply for registration](#)
 - [How to apply](#)
 - [Eligibility criteria and exclusions](#)
 - [Assessing your application](#)
 - [Conflicts of interest](#)
- [I'm a registered CHP](#)
 - [I'm a registered CHP](#)
 - [Annual reporting](#)
 - [Disclosure reporting](#)
 - [Change reporting](#)
 - [Suspension and revocation of registration](#)
- [About CHRA](#)
 - [About CHRA](#)
 - [What we do](#)
 - [Performance Standards and Guidelines](#)
 - [Guidance notes](#)
 - [The CHRA register](#)
 - [Disputes, complaints and appeals](#)

- [I want to apply for registration](#)
- [How to apply](#)
- [Eligibility criteria and exclusions](#)

- [Assessing your application](#)
 - [Conflicts of interest](#)

 - [I'm a registered CHP](#)
 - [Annual reporting](#)
 - [Disclosure reporting](#)
 - [Change reporting](#)
 - [Suspension and revocation of registration](#)

 - [About CHRA](#)
 - [What we do](#)
 - [Performance Standards and Guidelines](#)
 - [Guidance notes](#)
 - [The CHRA register](#)
 - [Disputes, complaints and appeals](#)
1. [Home](#)
 2. Contact us

Contact us

Contact us by post, phone or email

Email

CHRA@hud.govt.nz

Phone

(04) 896 5908

Our office hours are 9am to 5pm Monday to Friday.

Language Line

If English isn't your first language, you can use a free telephone interpreting service called Language Line. Interpreters are available for 43 different languages. Call us after 9am, ask for Language Line and tell us which language you speak. Hold the line and we'll get an interpreter within a couple of minutes.

Video Relay Service

If you are Deaf or hearing impaired, after 9am we can use the Video Relay Service to provide information. Visit the [NZ Relay website \(external link\)](#) to see how it works.

Addresses

Postal address

Community Housing Regulatory Authority
Ministry of Housing and Urban Development
PO Box 82
Wellington 6140
New Zealand

Courier address

Community Housing Regulatory Authority
Ministry of Housing and Urban Development
Level 5 Aon Building
1 Willis Street
Wellington 6011

Media

For all media enquiries please contact Communications Group and a member of the team will contact you.

Phone

+ 64 27 442 2141

Email

media@hud.govt.nz

Main Menu

- [I want to apply for registration](#)
- [I'm a registered CHP](#)
- [About CHRA](#)
- [Contact us](#)

Quick Links

- [Apply for registration](#)
- [CHRA Register](#)
- [Annual reporting obligations](#)
- [Performance Standards and Guidelines](#)

- [Guidance notes](#)
- [Legislation](#)
- [Forms and resources](#)

More Information

- [Site map](#)
- [Income Tax Exemption and Donee Status](#)

- [Contact Us](#)
- [PRIVACY STATEMENT](#)
- [COPYRIGHT STATEMENT](#)

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