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About CHRA

The Community Housing Regulatory Authority (CHRA) registers and regulates Community Housing Providers (CHPs). We work to ensure that their tenants are appropriately housed and support the growth of a fair, efficient and transparent community housing sector.

[What we do](#)

CHRA works with CHPs who wish to provide quality social and/or affordable rental housing for those in need. Our role includes registering CHPs as well as engaging with registered providers to monitor their performance and intervene if required. Read more about [what we do](#).

About the CHRA Register

One of CHRA's functions is to maintain a public, searchable [register of all registered CHPs](#).

Its purpose is to ensure that registration and regulation of CHPs is as transparent as possible and enables social housing tenants to make informed housing choices. Find out more [about the CHRA register](#).

Community housing legislation

One of the requirements for becoming a registered CHP is that you are able to demonstrate compliance with relevant legislation in your policies, processes and systems for managing social and/or affordable rental housing. The following legislation is relevant to (but not limited to) community housing and/or CHRA's functions and powers:

- [Housing Restructuring and Tenancy Matters \(Community Housing Provider\) Regulations 2014 \(external link\)](#)
- [Housing Restructuring and Tenancy Matters Act 1992 No 76 \(as at 01 April 2019\) Public Act Part 10 Regulatory Authority \(external link\)](#)
- [Social Housing Reform \(Housing Reform and Tenancy Matters Amendment\) Act 2013 Commencement Order \(external link\)](#)
- [Building Act 2004 \(external link\)](#)
- [Privacy Act 1993 \(external link\)](#)
- [Residential Tenancies Act 1986 \(external link\)](#)

[Complaints, disputes and appeals](#)

Information for tenants and CHPs on making complaints, resolving disputes and appealing CHRA registration decisions.

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